

## RETURNS MUST BE SENT TO:

For Any Return: 56957 Hwy 3 West, Tillsonburg, ON, N4G 4G8 Canada  
Fast Lane Orders Only: 8415 220th St W. Lakeville, MN, 55044 United States

Returns must be  
made in 30 days.



Flat Freight Rate for Returns:  
\$315 USD

# RMA Request Form

**This policy applies only to standard, current model year products that are undamaged and still in packaging. 15% restocking fee for Fast Lane products. Any other products will incur a 30% restocking fee. Custom products are non-refundable. Return shipping to be arranged and paid by customer.** We do not accept any returns after 4 months from the date of delivery. RMA's must be approved by Legend. All restocking fees are conditional on product(s) being returned in the same conditioned and (when possible) the same packaging that it was received.

Date:		Customer First & Last Name:	
Company Name:		Address:	
City:	State:	ZIP/Postal Code:	
Email:		Phone:	

### RMA TYPE (check one)

RETURN FOR CREDIT	REPLACEMENT NEEDED	REPAIR
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#### Return Reason Codes:

A - Excess Stock (for credit)	D - Overshipment (no credit needed)	G - Inspection (warranty undermined)
B - Product Exchange	E - Wrong Product Shipped	H - Repair/Inspect and Return
C - Defective (warranty claim)	F - Wrong Product Ordered	I - Program Returns

### ITEMS TO BE RETURNED: (please provide as much detail as possible)

Legend Part #	Description	Qty	Sales Order #	Reason Code	Return Comment

Please send the following items (not already on order) as replacements or exchange for returned items.

Legend Part #	Description	Qty	Ship to Name/Address

Comments:

Please email/fax this form to Legend Fleet Solutions for authorization to return items indicated above. Once your request is approved, an RMA number will be issues to you which needs to be included with your returned items. Return items may be subjected to our return policy and additional restocking fees or handling charges may apply.

Details of conversation with Legend employee:
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FOR OFFICE USE ONLY	RMA #	Exchange for Order #	Approved by	Restock Fee?

Questions? Feel free to call 519 688 1043, or email [customercare@legendfleet.com](mailto:customercare@legendfleet.com). Thank you!